

PAYMENT OPTIONS

Is the cost of Theora Care covered by insurance or other form of assistance?



Many people have successfully obtained insurance coverage or public/private assistance for devices and services like those provided by Theora Care™

Here are suggested steps to help you in obtaining reimbursement or coverage from your insurance provider or other health-care related payment provider. The following suggestions may or may not fit your specific situation, and you can contact your insurance provider, case worker or payment contact to find out the specific requirements of each organization.

Step 1:

Obtain a prescription and diagnosis from your doctor. You may want to use the Sample Physician Letter also provided.

Each diagnosis is completely within the discretion of your doctor.

The ICD-10 codes listed below might be applicable to your situation and diagnosis. (Any codes, descriptors or notes listed here are for your personal information.)

ICD-10-CM codes (International Statistical Classification of Diseases and Related Health Problems)

G30	Alzheimer's disease	The diagnosis can include an additional code, if applicable, to identify dementia with behavioral disturbance (F02.81)
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F02	Dementia in other diseases classified elsewhere
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F02.81 Dementia in other diseases classified elsewhere with behavioral disturbance

The diagnosis can include an additional code, if applicable, to identify wandering in dementia in conditions classified elsewhere (Z91.83)

F03.91	Unspecified dementia
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F03.91 Unspecified dementia with behavioral disturbance

The diagnosis can include an additional code, if applicable, to identify wandering in unspecified dementia (Z91.83)

If wandering is part of the diagnosis, the following codes may also apply.

Z91.83	Wandering in diseases classified elsewhere
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Under ICD-9 (the previous classification version) this code was V40.31

Other diagnoses that could support a diagnosis of wandering

F01.51	Vascular dementia with behavioral disturbance
F84.-	Autism or pervasive developmental disorder
F70-F79	Intellectual disabilities

Note: Theora Care devices and technologies provide assistance to those suffering from a wide range of intellectual and mental challenges, by providing situational awareness and connection between a care recipient and a care giver. Even if none of the diagnoses listed above match your situation, you still may be a good candidate for financial assistance from your insurance provider or other health-care payment provider.

Step 2:

If needed you can request a quote for or purchase devices and services from Theora Care. Our customer support can provide a quote, if needed.

Step 3:

Submit the documentation to your insurance company or case worker.

Additional Information: Other possible funding sources

Medicaid

- Medicaid coverage varies from state to state
- You may be able to apply for a waiver, based on your individual circumstance
 - For waiver programs, by state:
<https://www.medicaid.gov/medicaid/section-1115-demo/demonstration-and-waiver-list/index.html>
 - To help your search for assistive programs, medicare.gov has an extensive report on programs available for those dealing with Autism Spectrum Disorders.
<https://www.medicaid.gov/medicaid/ltss/downloads/asd-state-of-the-states-report.pdf> This report may give you ideas for your specific situation

State assistance programs for the elderly or those with specific conditions (e.g. Autism, Dementia, Alzheimer's)

Department of Veterans Affairs

Nonprofit social organizations that provide assistance

Additional codes or descriptors that might be useful to some funding sources. Healthcare Common Procedure Coding System (HCPCS) Codes

S5160:

Emergency response system; installation and testing

S5161:

Emergency response system; service fee, per month (excludes installation and testing)

S5162:

Emergency response system; purchase only

[S5160-62 are for personal emergency buttons (often worn) that connect to a call center. Theora Care devices and services provide this and much more. If the organization you are dealing with has already extended assistance for this type of device, then you have a starting place for requesting payment for Theora Care devices and services.]

Theora Care does not provide direct billing to public or private payors. You are responsible for payment and then submitting expenses for reimbursement.